



BSLISScotland is a small independent British Sign Language/English interpretation and translation service based in Glasgow, Scotland. We are proud to sponsor Gerry Hughes and his project Quest II by helping to ensure that he has equality of opportunity with regard to his participation in the OSTAR 2005.

We are pleased to be able to help Gerry to become the first Deaf sign language user to sail single-handed across the Atlantic Ocean.

About BSLISScotland

Our Vision:

A quality interpreting and translation service that is accessible and free to Deaf people in Scotland; coupled with bespoke learner-centred training and consultation services to organisations seeking to improve access for their Deaf customers.

Our Aim:

To establish a service that widens choice for Deaf people and sets new standards by which other providers will be measured and in doing so raise the expectations of Deaf people while encouraging service improvement across Scotland.

Our Core Values:

The following Core Values will underpin the work of BSLISScotland:

- Deaf people have a right to **equality of opportunity** with regard to access to services and information;
- Deaf people have a right to expect a **quality** service that is flexible, friendly, customer focussed, efficient and confidential;
- Deaf people have the right to be treated with **respect**;
- Deaf people have the right to have their views on services valued and be able to **influence** service development;
- Deaf people should have **choice** in deciding upon the service that best meets their needs even where these needs are best met through another service provider.

Contact BSLISScotland:

Business Name: Sign Language Interpreting Service Ltd - trading as
'BSLISScotland interpreting & translation'

Business Address: Abercromby Business Centre
279 Abercromby Street
GLASGOW
G40 2DD

Business contact: 0141-554 6644 *textphone*

0141-554 6611 *voice*

0141-554 6655 *fax*

bsliss@hotmail.com *email*